

Quality Statement

General statement of policy

The Wyndeham Group shall:

- Provide superior service and products to our customers, focused on their needs and at fair value
- Establish and follow a quality management system that enables us to do this
- Communicate this system within the company and with our key trading partners
- Continually review this system to improve its effectiveness
- Involve our employees and key trading partners in the continual development process
- Establish objectives by which effectiveness and improvements may be measured
- Establish feedback systems to measure the performance of the Wyndeham Group and our key trading partners against these objectives
- Learn from both the positive and negative outcomes of this measurement process and from customer inputs, making improvements where appropriate
- Develop our internal resources and work with our key trading partners to develop theirs.

In order to ensure the achievement of the above commitments, the Group has implemented a QA management system which satisfies the requirements of ISO 9001:2008 and has been certified as meeting this standard.